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## Types of spreadsheet software programs in use

Cherylyn NW Lawn & Pool Maintenance Company Size: 2-10 employees Spent time: Less than 2 years Review Source: Capterra Time, scheduling, employee time, subcontractor work marking for just a fewProsIt doesn't try to boss my financial software, so many features you can customize that works for you, reporting features, filtering features, etc. Which is not to be made love to. ConsInital costs. But I appreciated the workouts and the money! The answer from Westrom SoftwareThank you have taken the time to check out The Service Program. As you mentioned, the Service Program was carefully developed so that it works seamlessly with QuickBooks instead of contradicting it. We really appreciate that you share many software features that benefit your business. Your feedback is vital to our growth, thank you again for sharing! Kelley Borden Pools, Inc. Company From Koo: 11-50 Employees Industry: Consumer Services Spent Time: Less than 6 months Review Source: Capterra We are very satisfied with this program, and we recommend it to any company that needs scheduling software in the service industry. ProsTaking our paper door tags digital has been amazing. Training and customer support have made learning how to use and use this program. I couldn't be happier with the change. ConsThere has had a few small items that weren't available at first, but email to the development team has been all it took to make the changes I needed. I was impressed with the introductory videos and the seller who eventually sold me the product. He took the time to tell and show what the program can do and how it could serve my needs. A seller who knows and relies on the product they sell plays a key role in all sales. The answer from Westrom SoftwareThank you have taken the time to check out The Service Program. We are delighted with your positive experience throughout our company, as we are committed to providing exemplary customer service. It's important to provide our customers with features where they can easily communicate with their customers, and knowing that you're using digital door tags, we know we're onto something. Thank you again for your feedback. -Westrom Software Team Review Source: Capterra This system is ideal for A/C Repair, Pool Cleaning, Pest Control, etc. Lawn Care cuts and blows functions that make it happen no matter what another company can use it. Being in lawn care, but the quality is not quantitative, sometimes we spend extra time slowing down production. There is no quota. We are more of a criterion that keeps a service that spends time maintaining all yard problems at one stop. I tried to install this product twice. Every time I spent weeks using my customers' data key on different forms that refer to each other and to each other. It's hard to determine if you have Just be careful. I found that because we spend extra time on a service dude, it was very difficult to control which job is scheduled any day. We work for a two-week cycle. My old system had no problem with it. This system requires a tight timetable. It looks like you need to change each task instead of a group to combine or slip schedules. And if I did, the system turned the route into a zigzag car. They desperately tried to shoe me into their model, but it would never have worked. I made a number of proposals to them that would have easily improved the flexibility of the system, and I might have been able to use it, but they decided not to do them. Support during installation is very difficult. There are very small windows for training with limited availability. There is no help text, no documentation, no knowledge base and some videos that may be useful for the problem. What's more, what they call support is really technical support to fix broken programming, it's not real customer support. So either you call training with operational issues and hope to get an answer within 24 hours unless you are lucky enough to catch them on the phone or wait. They're always polite and trying to be helpful. But it is likely that if you are in any way unique, they will be st styled. I think they are very limited in their area of expertise in lawn care. It's the same thing, isn't it? I can't imagine a big company using this, although I'm sure they'll demand hundreds. With too much of a key, you can't set this and forget about it. A small startup could make it easier because it doesn't require large financial investments upfront and they don't have many customers to start with. The mobile app fixes everything I was told. Westrom SoftwareHi Lenny's response, we appreciate your feedback. As you know, your monthly subscription offered daily open Q&A forums a week so you can call Live Trainer. Technical support is available on M-F, you never used online help documentation for step-by-step screenshots, training data. We offered a lawn bus because your business is different from hundreds of other landscape companies according to schedule routes for maintaining customers' lawns. Because you charge per service visit, the software has a ONE button that allows you to create route stops for tasks (filling in the customer's preferred pricing). When it's turned on (on paper or on a mobile app), quick access creates invoices as QB. No double income. We wish you well Jay Wrinkle of Respiratory and DME Inc. Time Used: Over 2 Years Review Source: Capterra ProsVery Smart bunch, Out of Box Thinkers (when the box doesn't meet the need), I've never heard them say we can't do that; I know I've been a pain in the ass, but they've always treated me well and respectfully, even. I hate computers in my moods. I'm just really happy with the software, performance and customer service. Lots of videos for training at any time I choose! (I use this for new employee training and it is invaluable!) ConsWell, I don't like the fact that I have to watch a whole video tutorial to try and find a very quick answer. (so I'd like a better search method for videos to speed up the discovery of responses). I also never get lucky with online technical support, but sending email to customer support and they call back works well ... Me... Answer from Westrom SoftwareThank you for your about your friendship and feedback. 100% customer satisfaction is our goal. Your suggestion to search the Online Help Guide has recently been updated with over 100 videos placed in 22 categories to quickly find the right answer. Use the search box if it's easier. Reminder, annual software support offers continuous updates, technical support and continuous daily training at Open Forum 2x per day Live with a Trainer! You are always welcome to send us feedback and suggestions on how we can improve the software or services we provide. We do our best to ensure that you are fully satisfied with our software and customer service. Patrick Taylor of Pool Service, LLC Company Size: 2-10 Employees Industry: Consumer Services Spent Time: Over 2 Years Review Source: Capterra Their Customer Support is a Bombshell! They are always pleasant and helpful! ProsI switched to QB online and switched SP with it. Then, after numerous QB issues online (also terrible support), we went back to the QB desktop. I had to change sp then. They were really supportive, did it at the weekend and checked out our business all the time. They have the best IT and support team ever (maybe QB should hire them-LOL). I would definitely recommend SP to use with the pool company! They're awesome. ConsSystem is very efficient, and you have to get used to it. There are a lot of features and sometimes confusing about how to figure them all out. Answer from Westrom SoftwareThank you have time to leave feedback on the Service Program. As always, we are delighted to hear about your positive experience in our support team. We are proud of our team and providing versatile solutions to help you run your Service, Maintenance and Building Pool & Spa business as efficiently as possible. We want you to get the most out of our software! In addition to our own support team, we offer a number of training options, including a live training forum, private education and an online video training library. We urge you to make use of these powerful resources. Thank you again for recommending us! Originally, the spreadsheet was and may still be a sheet of paper used to store and display financial information. An electronic spreadsheet program is an interactive computer application such as Excel, OpenOffice Calc, or Google Sheets that mimics As with the paper version, this type of app is used to store, organize and manipulate data, but it also has several built-ins and tools such as functions, formulas, charts, and data analysis tools that make it easier to access and maintain large amounts of data. In Excel and other current applications, individual worksheet files are called spreadsheets or workbooks. When you view the spreadsheet program on the screen - as shown in the image above - you can see a rectangular table or grid of rows and columns. Horizontal lines are identified by numbers (1,2,3) and vertical columns with alphabet letters (A, B, C). In a column above 26, columns are identified by two or more letters, such as AA, AB, AC. The cell is for storing data on a worksheet. Each cell can contain one value or data section. A collection of cell rows and columns creates a worksheet that refers to one page or table in a workbook. Because the worksheet contains thousands of cells, each is given a cell reference or cell address to identify it. A cell reference is a combination of columns and row numbers such as A3, B6, and AA345. A spreadsheet program, such as Excel, is used to create workbook files that contain one or more worksheets that contain data that stores columns and rows of cells. The types of data in a cell contain numbers and text. Formulas are one of the most important features of spreadsheet software and are used in calculations — usually for data in other cells. Spreadsheet programs contain several built-in formulas called functions that can be used to perform various common and complex tasks. A spreadsheet is often used to store financial information. Formulas and functions used in financial information include: Perform basic mathematical functions, such as adding up columns and rows of numbers. Find values, such as a win or loss. Calculation of loan or mortgage repayment plans. Find averages, maximum values, or minimum values for a specified range of data. Other common features for which a spreadsheet can be used include: describing or mapping data so that users can identify trends in data. Sort and filter data to find specific data. Although spreadsheets are widely used to store data, they do not have the same properties for parsing or querying data as full-fledged database programs. Data stored in a spreadsheet file can also be included in electronic presentations, web pages, or printed on a report form. Spreadsheets were original killer apps for personal computers. Early spreadsheet programs such as VisiCalc (released in 1979) and Lotus 1-2-3 (released in 1983) were largely responsible for apple II and The growing popularity of computers like PC as business tools. The first version of Microsoft Excel was released in 1985 and only worked on Macintosh computers. Because it was designed for Mac, it included a graphical interface that menus down and point and click the properties with the mouse. The first version of Windows (Excel 2.0) was not released until 1987. Released.